

التيسير للسيارات TEYSEER MOTORS Road Hazard Warranty Policy



Every effort is made by Teyseer Motors WLL (TBD) to provide the highest possible standards of excellent products and services. Despite our tire's premium quality, we know there's always a chance for accidental damage. But to ensure our customer's safety and comfort, we offer 150 days road hazard warranty, so you can enjoy your tires with confidence.

About 150days Special Road Hazard Warranty policy:

All Kumho PCR tires purchased and fitted from TM-TBD having irreparable Road hazard damage (through cuts greater than 6mm diameter, external injuries exposing ply cords, impact break) that makes the tire unserviceable will be covered under this warranty for a period of 150days from the date of invoice.

Replacement process:

- Customer shall bring their damaged tire along with the original invoice to any of our 4 outlets. A tire that falls under the above said terms and conditions, shall be subjected to an inspection by our authorized trained Technical personnel to ascertain the damages in the product and the tire will be replaced on pro-rata cost based on the remaining tread depth (RTD).
- The decision whether Tires are replaced or repaired, will be decided by the trained technical representative whose disposition shall be final and binding on all concerned.

Defects covered under Road hazard warranty:









Warranty exclusions:

- Tires worn beyond Legal usable tread depth (1.6mm)
- Damages on account of incorrect mounting /demounting, improper pressure maintenance, severe uneven wear/ misalignment (MAL) wear, improper wheel alignment, balancing and Intentional damages.
- Damages due to vehicle's mechanical / electrical irregularities.
- Defects due to climatic conditions, ozone and improper storage.
- Modifications against vehicle manufacturer's specifications.
- Products without original Invoice or with tampered Serial number.

The company will not be liable for any claim whether arising in contract or in tort for any injury, loss or damage caused to any person or property by or arising out of the use of any company product.